

Hilo Guarantee



We are proud to offer the very best window cleaning service. We recognise that a good window cleaning company is about more than just getting the glass clean. We want you to be pleased with Hilo every time you deal with us about anything. Our commitment to this is what makes us the best.

We know we are experts at cleaning glass. Our Quality guarantee means that if you are not happy with results of your windows we will come back and do them again, and again until you are happy. If we don't, then don't pay us.*

*Some 'dirt' simply is not removable this is called 'impact debris' (this would included things like paint, cement, oxidation from other surfaces, lime scale) These will Not come off with standard cleaning but we are happy to give costs for removing such things where it is possible to do so. If we are only cleaning one side of the glass, perhaps the outside, we respectfully ask that you make sure any dirt or smears are not on the other side. We reserve the right to be able to return and correct any defective work as many times as is reasonable. Your refusal to allow us to return does not constitute the right for non-payment.