

Environmental Policy

Hilo is a leading company in a developing industry – providing a range of cleaning services to the unity, industrial, commercial, local government, and housing sectors. Many of our contracts involve working on properties, which involve working at heights and using reach & wash as well as MWEs (Mobile Elevated Working Platforms) or rope access techniques.

We are conscious that although our services aim to reduce the overall risk of our client's activities and although minimal, our own activities do involve potentially damaging operations. To reduce these risks, we plan our activities through integrated Quality, Environmental, Safety & Health (QUENSH) Management System, ISO14001 and in line with *The Environmental Protection Act 1990 and the Climate Change Act 2008 and The Environmental Act 2021*.

Our management system defines how we ensure that our staff are competent and adequately resourced, that they understand the needs of the individual responsibility and that our communications are effective. The system defines how we inspect, audit, correct and review our work to ensure that our activities are conducted in line with this policy.

In developing our Environmental systems, we commit to:

- ✓ Assess & regularly re-assess the environmental effects of our equipment, vehicles, services & operations.
- ✓ Adhere to all relevant regulation concerning waste & environmental well-being.
- ✓ Ensure that all supplier and any sub-contracted operations are in-line with this policy and that they are aware of their respective responsibilities in the environment.
- ✓ Train all employees in environmental issues, raise awareness & actively promote the establishment of a clean & health environment.
- ✓ Minimise the production of waste & material wastage in line with *Waste (England & Wales) Regulations 2011*
- ✓ Minimise energy wastage by promoting the efficient use of energy, water & other resources.
- ✓ Use and dispose of any chemicals following COSHH and keeping in line with *The Hazardous Waste (England and Wales) Regulations 2005*
- ✓ Reduce &/or limit the production of pollutants to water, land & air in line with *The Control of Pollution (Amendment) Act 1989*
- ✓ All waste will be disposed of under controlled conditions when re-cycling &/or the re-use of the materials is not an available option.
- ✓ Minimise risk to the general public & employees from Organisation operations & activities.

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Trish Miles – Health, Safety & Compliance Officer